

A History Of Constructing Quality (1978 - Present)

RIM Custom Racks (*formerly Repair Industries of Michigan*) opened its doors March 3, 1978 with five employees and 11,000 square feet. Initially, we were engaged in modification and repair of material handling components, containers and racks for the automotive industry.

Thirty-five years later, our facilities encompass more than 120,000 square feet of manufacturing space. We have more than 100 dedicated, quality-conscious employees and offer the most comprehensive products and services in our industry. Our capabilities now include: design, prototype, fabrication, modification, repair and salvage. Plus developing and producing standard mechanical components for racks and containers.

Our growth is a result of our determination to satisfy customer requests using our problem-solving expertise. We are absolutely committed to providing superior quality products and services, delivered on time and at a fair price.

Such standards recently contributed to our being named "WBE of the Year" by the Women's Business Enterprise Council – Great Lakes. As a supporter and sponsor of the Women's Council, I thank our customers for helping us earn this achievement, and look forward to other opportunities where RIM can distinguish itself as a progressive and determined marketplace innovator.

A lot has changed since 1978. Our commitment to quality hasn't.

We hope to have the opportunity to work with you soon.

Sincerely,



Serafina Schorer
CEO, RIM Custom Racks

www.rimcustomracks.com



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**Custom racks, containers, and
engineered returnable packaging
for the Automotive Industry**

www.rimcustomracks.com



Exceptionalism Comes Standard

We've worked tirelessly to expand and adapt our operation so we can continue to exceed the high expectations of you, our valued customers.

As a result, we are able to provide:

- Increased throughput and quality
- Improved lean manufacturing methodology
- Superior customer service
- Proactive approach to problem solving
- Loyal partnership

Ultimately, you receive comprehensive solutions that reduce costs and complexities. This has been our goal for the past 35 years, and will be our mission for the next 35.



Our Services

Design & Prototype

- Returnable packaging and in-plant material handling containers for the automotive industry
- Design to exact specifications
- Design with part data or physical part
- Short-cycle prototype capability
- Showroom to host concept/design meetings

Fabrication

- Racks for robotic load and unload
- Flexible manufacturing for short-cycle requirements
- Capacity for high-volume builds

Modification

- Expertise in modifying/reworking containers for part, handling and ergonomic functionality

Repair

- High-volume and quick turnaround rack and container repair

Container/Rack Reuse

- Process obsolete racks to recover standard rack bases, dunnage, and other components
- Manage the redistribution of salvaged components



Our Quality Policy

RIM Custom Racks is committed to achieving customer satisfaction by providing the highest quality products and services, delivered on time and at a fair price.

For more information contact us at 313-267-8932 or sales@rimcustomracks.com